

Please take a seat, your session starts soon.

Acknowledgement of Country

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.

Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA





Chris Smeed (Cubiko)
& Dr Stephen Barnett (Medcast)
CPD made easy peasy...



Easy Peasy CPD with Cubiko & Medcast



Chris Smeed

Chris Smeed is the founder and CEO of Cubiko, an innovative platform that gives practice operators the data and insights they need to run a great clinic. Chris has seen firsthand the opportunities that can be realised through harnessing the power of practice data, having worked across practice management and practice support roles himself for over a decade.



Dr Stephen Barnett

Dr Stephen Barnett is the co-CEO and founder of Medcast, Australia's largest independent, non-pharma GP education provider. He is a Clinical Associate Professor at University of Wollongong with a PhD in medical education. Dr Barnett is an experienced GP with over 20 years of clinical experience, and has extensive experience in GP practice ownership, medical education and research. He has a passion for improving healthcare at scale via health professional education.



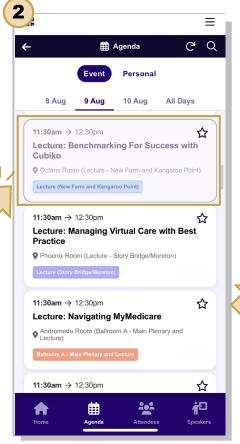
Ask any questions using The Event App

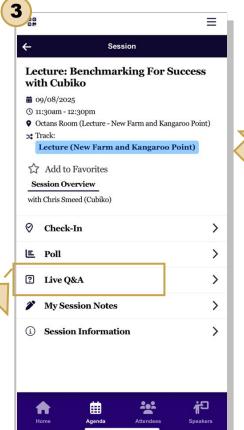


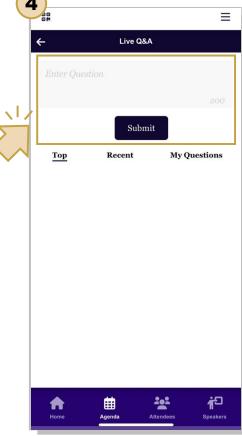
Download the app
By scanning the QR code













Chris Smeed (Cubiko)
& Dr Stephen Barnett (Medcast)
CPD made easy peasy...



Acknowledgement of Country

Medcast and Cubiko wish to acknowledge the Australian Aboriginal and Torres Strait Islander peoples as the first inhabitants of the nation and the traditional custodians of the lands on which we live, learn and work.

We pay respect to their Elders past, present and emerging and extend our respect to any First Nations People present.





Why are we here?

Make a difference

Healthcare faces significant challenges that demand innovative solutions. Understanding these numbers is the first step toward transformation.



60%

Evidence-based care

Of care on average is in line with evidence-or consensus based guidelines



30%

Waste & Low Value

In some form of waste or of low care

~ \$3 Trillion



10%

Harm

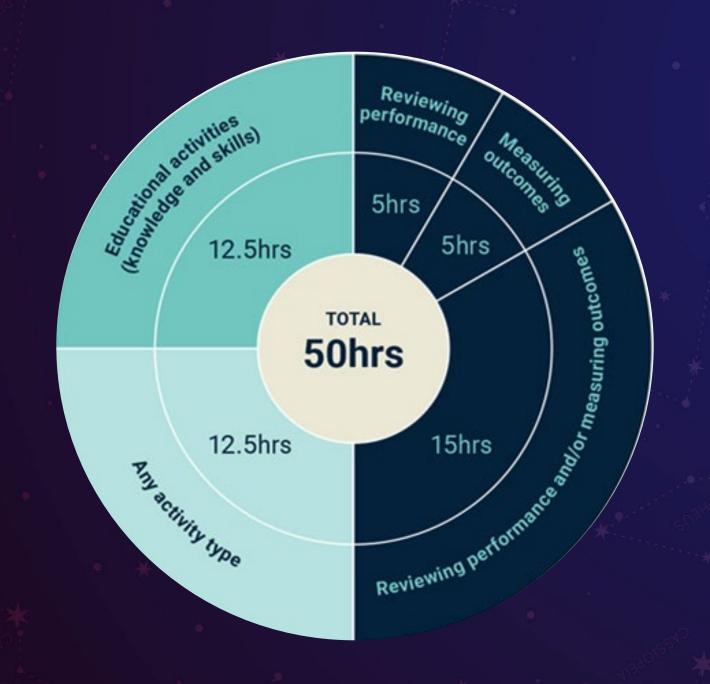
Results in harm to patients

~ \$3 Million

APPROACHES TO CPD

TRADITIONAL CPD **EARNING REVENUE WITH CPD EARNING CPD IN PRACTICE**











Educational activities

Activities that expand knowledge and skills and attitudes

- Conferences
- Lectures and webinars
- Podcasts
- Short courses
- Case-based discussions

Reviewing performance

Activities that require reflection on feedback about the GPs work

- Case-based discussion
- Peer group learning
- Professional development plan (PDP)
- Patient feedback
- Multi-source feedback
- Doctor's health and wellbeing
- Supervisor's activities

Measuring outcomes

Activities that use work data to ensure quality results

- (Mini) audit
- Plan, Do, Study, Act (PDSA)
- Research
- Practice accreditation
- Developing clinical guidelines

CPD Challenges



Time



Complexity



Documentation



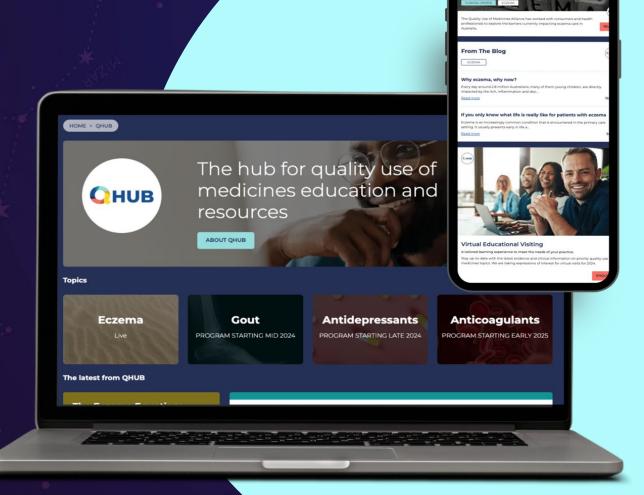
Points outside clinical window

Quality Use of Diagnostics Therapeutics and Pathology Program (QUDTP)

Health Professional Education



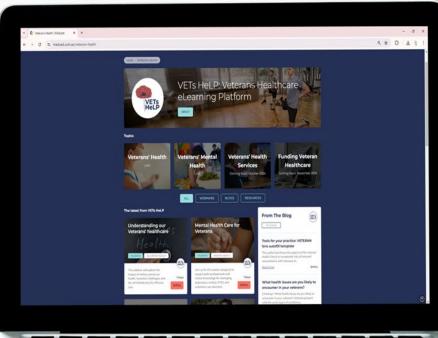


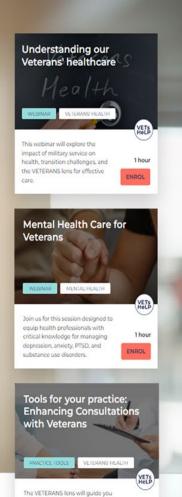


VETs HeLP

Veterans Healthcare eLearning Platform







through the important, not-to-bemissed aspects of a medical history

that are of particular relevance to a veteran's health.

5 mins

Genomics in Primary Care



PRECISE
Genomics in primary care



PRECISE - genomics in primary care portal

An MRFF 2022 Genomics Health Futures Mission funded project.















Quality Use of Medicines Alliance







































COTA



































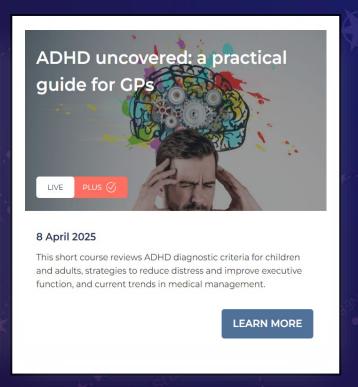
Available

On-demand

This BLS course offers scenario based training for adult, child and infant CPR and anaphylaxis training. Practical assessment of CPR competency is included and completed via video.

LEARN MORE





FastTrack, ADHD, Business Skills, Hot Topics, and more...

APPROACHES TO CPD

TRADITIONAL CPD 1

EARNING REVENUE WITH CPD 2



CPD – meet your long-lost cousin:

Quality Improvement

Chris Smeed, CEO Cubiko

What is Quality Improvement?



The RACGP defines continuous quality improvement as an ongoing activity undertaken with general practice. The primary aim is to monitor, evaluate and improve the quality of healthcare delivered to patients.

Accreditation



Healthy Profession. Healthy Australia.

Standards for general practices

5th edition



racgp.org.au



Accreditation

Accreditation is assessed against the RACGP Standards for general practices (5th edition)

Quality improvement module

QI Standard 1

Quality improvement

QI Standard 2

Clinical indicators

QI Standard 3

Clinical risk management

Criterion QI1.1 - Quality improvement activities

Indicators

QI1.1>A Our practice has at least one team member who has the primary responsibility for leading our quality improvement systems and processes.

Q11.1>B Our practice team shares information internally about quality improvement and patient safety.

QI1.1 C Our practice seeks feedback from the team about our quality improvement systems and the performance of these systems.

Ql1.1>D Our practice team can describe areas of our practice that we have improved in the past three years.



Accreditation

Quality improvement activities

Activities to improve a general practice can involve examining the practice's structures, systems and clinical care. Relevant patient and practice data can help you identify where quality improvements can be made (eg patient access, management of chronic disease, preventive health).

Quality improvement activities can include:

- changes to the day-to-day operations of the practice, such as
 - scheduling of appointments
 - normal opening hours
 - record-keeping practices
 - how patient complaints are handled
 - systems and processes
- · responding to feedback or complaints from patients, carers or other relevant parties
- responding to feedback from members of the practice team
- auditing clinical databases
- analysing near misses and errors.



6th Edition (Draft)

Proposed changes in the worth for the RACGP Standards 6th edition

CQI.1►A Our practice team undertakes continuous quality improvement activities.

You must:

- train team member/s who have the primary responsibility for quality improvement activities in your practice about their role
- have a system to identify quality improvement activities
- include at least one clinical improvement activity every 12 months
- keep a record of feedback from your practice team about quality improvement systems
- document quality improvements made to your practice or practice systems in response to feedback, complaints, or audits.



What is PIP QI?

- The Practice Incentive Program's Quality
 Improvement (PIP QI) Incentive is a payment
 to general practices that participate in quality
 improvement activities to improve patient
 outcomes and deliver best practice care.
- The PIP QI Incentive rewards general practices for undertaking continuous quality improvement activities in partnership with their local PHN through the collection and review of practice data.



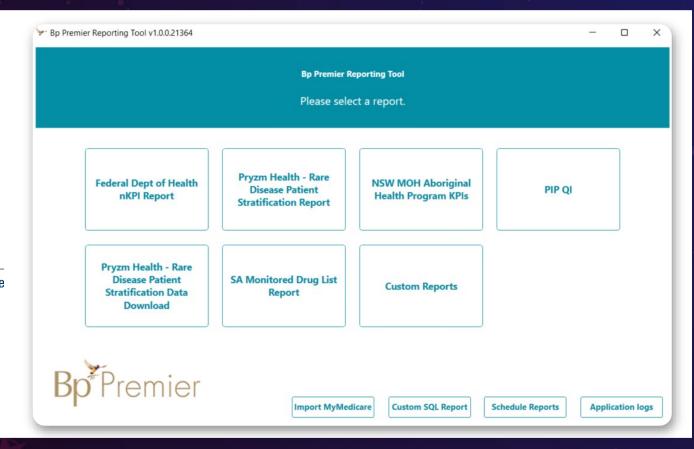
PIP QI

Participate in Continuous Quality Improvement Provide the PIP Eligible Data Set to your local PHN

PIP QI



An Australian Government Initiative



Provide the PIP Eligible Data Set to your local PHN Participate in Continuous Quality Improvement

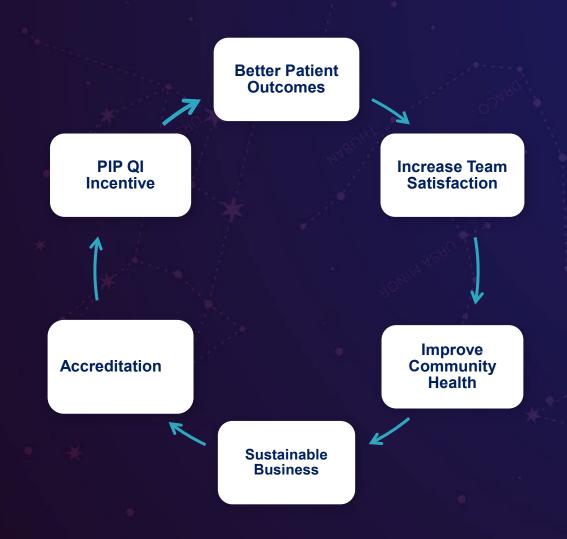
21. Do general practices have to conduct quality improvement activities based on the PIP Eligible Data Set and how many quality improvement activities does a general practice need to conduct each year?

No, general practices do not have to conduct quality improvement activities based on the PIP Eligible Data Set. General practices may initially focus their quality improvement activities on the ten specified Improvement Measures, noting there are no prescribed targets associated with any of the Improvement Measures. Alternatively practices may focus their quality improvement activities on areas which are informed by their clinical information system data and meets the needs of their practice population.

Continuous quality improvement (CQI) activities usually follow a Plan Do Study Act cycle. The amount of time it takes to complete each activity and the number undertaken will depend on the specific needs of each practice and the areas being focussed on. A general practice does not need to undertake a new CQI activity each quarter as some activities may take more than one quarter to complete. No, general practices do not have to conduct quality improvement activities based on the PIP Eligible Data Set. General practices may initially focus their quality improvement activities on the ten specified Improvement Measures, noting there are no prescribed targets associated with any of the Improvement Measures. Alternatively practices may focus their quality improvement activities on areas which are informed by their clinical information system data and meets the needs of their practice population.

Make Quality Improvement work for you, not you work for it.

Bringing it together to work for you



Getting practitioners on board

Embracing a holistic team approach

- Highlight the value of collaboration in achieving shared practice goals.
- Showcase how joint Quality Improvement activities can contribute towards Practitioner Measuring Outcomes CPD.

What is Measuring Outcome?

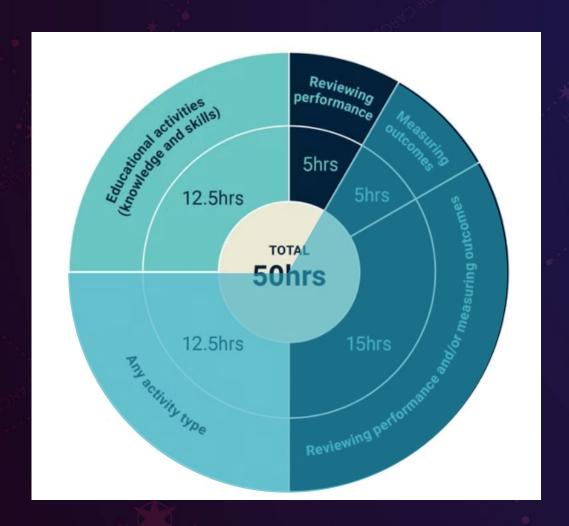
"Activities that use a GP's work data to ensure quality results. When measuring outcomes, they'll use data from their work to show they are aware of current evidence and best practice in a particular area."

RACGP - https://www.racgp.org.au/education/professional-development/continuing-professional-development-cpd-program/racgp-cpd-activity-standards

"What I need most is something that saves me time and helps my patients."







Practitioners can earn up to 32.5 CPD hours via team-based Quality Improvement

Activities

Designed to complement the quality improvements your practice is implementing Let's align CPD with practice-wide quality improvement

QI: 75+ Health Assessment

- Proportion of patients aged 75 and over who have had their 75+
 Health Assessment
- An extraordinary assessment for our aging patients, perfect for early detection of health issues, medication management, immunisations, social function and more!



Goal: Use this overview to understand if your goal is achievable

Completion rate of 75+ health assessment ①

8.55%

Overview

There are currently **702** active patients who are aged 75 or older. Of these patients, **60** have been billed a health assessment in the past 12 months.

Out of the 642 patients who have not been billed a health assessment, if all of these patients were billed the potential billings could be \$110,284. Of these patients, 24 will be visiting the practice today.

The current goal is set at 80% To meet this goal, 502 health assessments need to be provided to patients.

Update practice goal in Settings here.

11% of practice goal

My CPD Outcomes

Show me around!



+ Start CPD activity

Earn CPD hours for Measuring Outcomes by selecting from a range of RACGP approved CPD activities. Use this page to start a CPD activity and manage your current and past CPD activities. CPD hours you earn in Cubiko will be automatically uploaded to the RACGP myCPD Home.

Browse CPD Activities



CPD activities are supercharged by Cubiko's actionable data insights, allowing you to focus your efforts where the most opportunities for improvement exist. Select from a range of RACGP approved Measuring Outcomes CPD activities to get started. Click on the (+) button to start the activity or click on View activity details to preview the overview and learning objectives for that activity.

Cubiko data analysis of patients with diabetes who have not been vaccinated against influenza in the last 15 months



Cubiko data analysis of patients who are aged 75 years and older and eligible for a Health Assessment

136 potential patients



Cubiko data analysis of patients who are eligible for an item 699 Heart Health



Cubiko data analysis of patients who are aged 15 years and over and whose smoking status has not been recorded



765 potential patients

Earn up to 5 CPD hours

View activity details >

Earn up to 50 10 CPD hours View activity details >



Earn up to **[o** 10 CPD hours

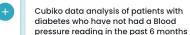
View activity details >

1,620 potential patients

Earn up to 5 CPD hours

View activity details >

Cubiko data analysis of patients who are aged 15 years and over and whose alcohol status has not been recorded



Cubiko data analysis of patients who are eligible for a Chronic Disease Management (CDM) plan review

Cubiko data analysis of patients whose ethnicity has not been recorded



463 potential patients

Earn up to 5 CPD hours

View activity details >

506 potential patients

Earn up to **5** CPD hours

View activity details >

1,315 potential patients

Earn up to **[o** 10 CPD hours

View activity details >

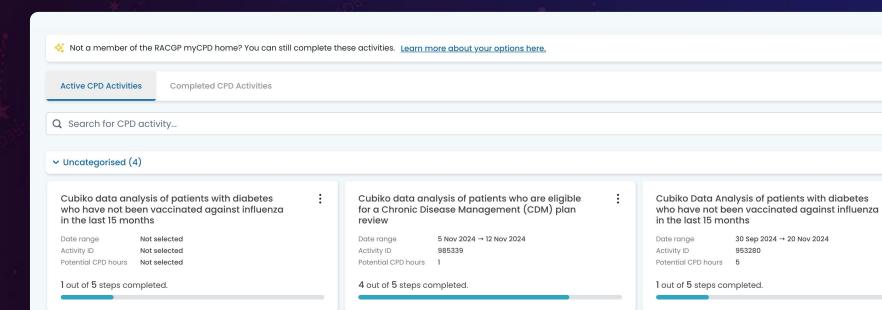
778 potential patients

Earn up to 5 CPD hours

View activity details >

View all activities

🔆 Not a member of the RACGP myCPD home? You can still complete these activities. Learn more about your options here.



Cubiko data analysis of patients who are aged 75 years and older and eligible for a Health

954398

1 Nov 2024 → 30 Nov 2024

Assessment

Date range

Potential CPD hours 10

1 out of 5 steps completed.

Activity ID

My CPD Outcomes

Show me around!



Start CPD activity

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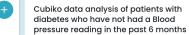
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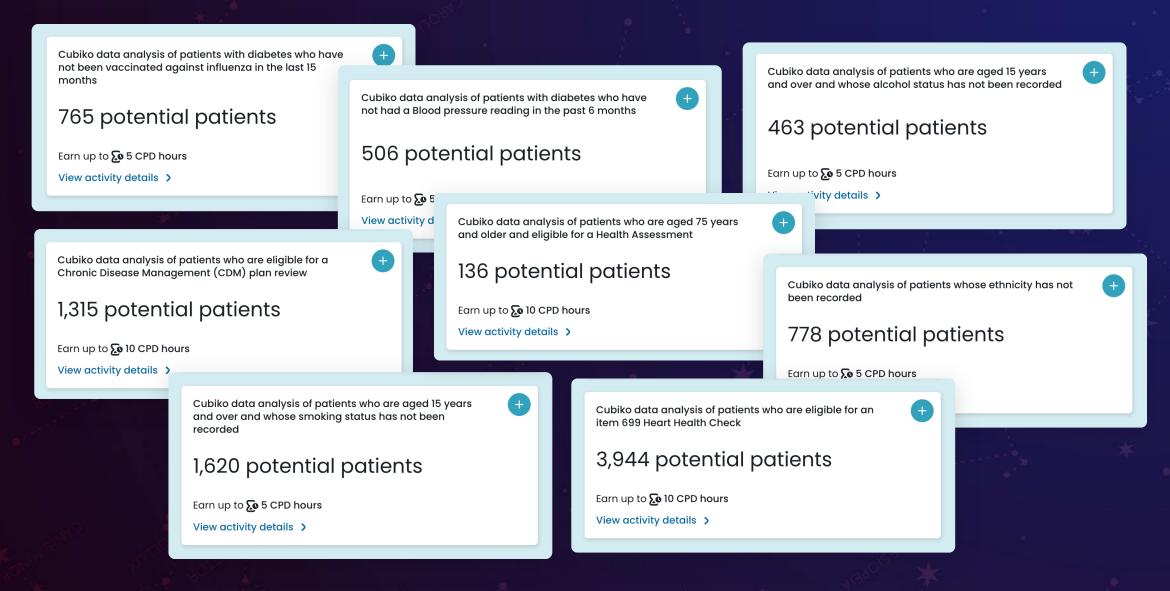
Earn up to 5 CPD hours

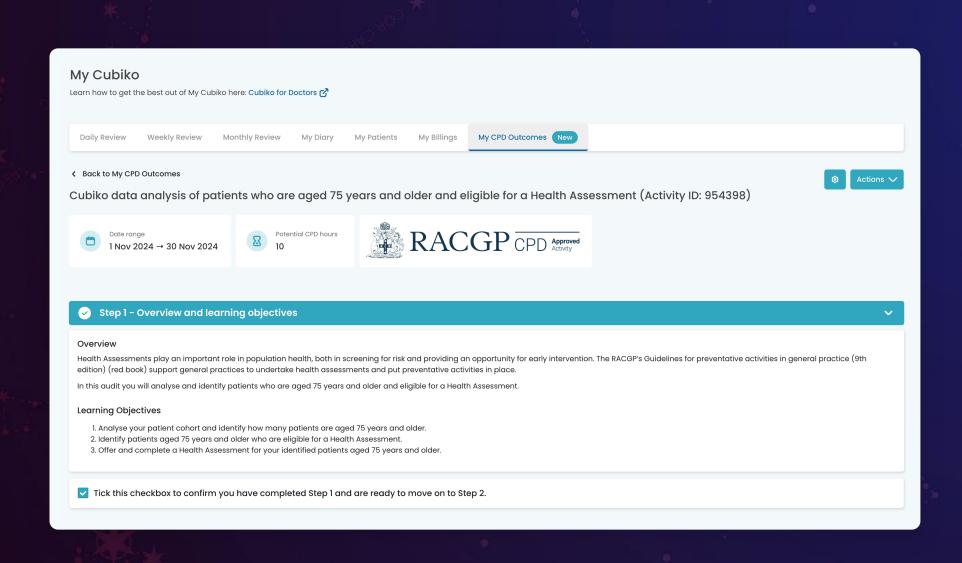
View activity details >

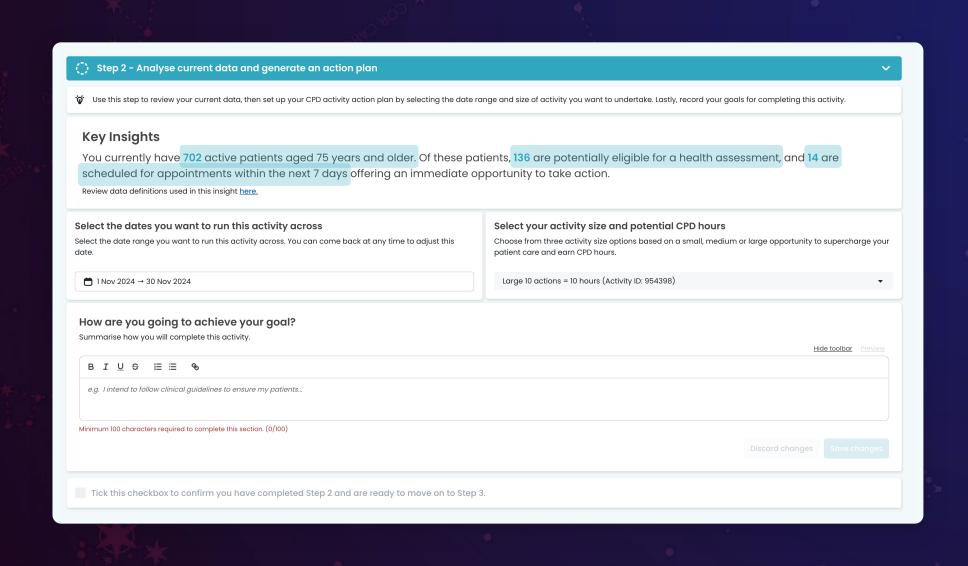
View all activities

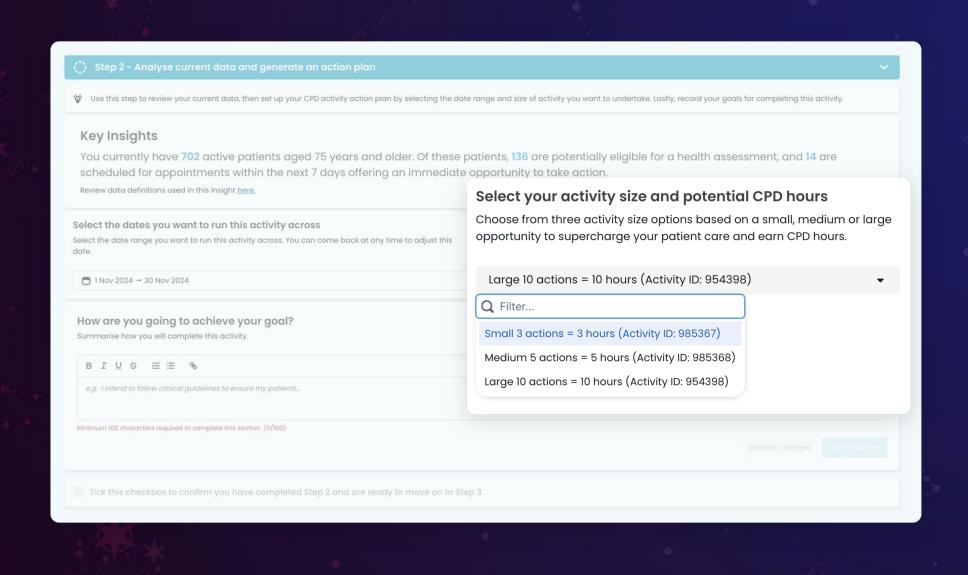
🔆 Not a member of the RACGP myCPD home? You can still complete these activities. Learn more about your options here.

Library of RACGP pre-approved CPD activities









Action required:

- Review the list of patients who are aged 75+ and potentially eligible for a health assessment.
- Identify a minimum count of patients corresponding to your activity size selection in Step 2. Recall the selected patients and offer a health assessment.

Here are two ways you can recall patients:

- Opportunistic patient engagement: If a patient is coming in for an appointment at the practice, you can use this opportunity to offer the patient to book in for a health assessment.
- Proactive patient engagement: Identify patients who don't have an upcoming appointment and flag them for a recall or reminder via your preferred practice process.

The toggle on the table below allows you to see only potentially eligible patients with an upcoming appointment booked. Toggle off to also include potentially eligible patients with no appointment booked.

Review data definitions used in the table <u>here.</u>

Value that this activity is aligned with a Cubiko Quality Improvement measure used by the practice team. Share this actionable patient list with the practice team to align your goals and achieve great patient outcomes!

Patients who are aged 75 years and older and eligible for a Health Assessment.

Show only patients with an existing opportunity to engage 🚺 🕹



| | Patient | Registered Practit | Usual Doctor | Preferred Practitio | Next appt | Time | Last RACF regular | Count of RACF re | Last care plan billi Count of care pla. | Last |
|----|---------------------------------------|-----------------------|----------------|---------------------|------------|-------|-------------------|------------------|---|------|
| 1 | surname 7882, firstname 9984 (85yrs - | Eligible but not | firstname 3838 | name 6119 | 11/12/2024 | 13:20 | 21/11/2024 | | 24/09/2019 | 05/1 |
| 2 | surname 1435, firstname 7649 (87yrs - | Registered doctor not | firstname 3493 | name 5374 | 11/12/2024 | 15:20 | 12/01/2024 | | 09/11/2011 | 04/1 |
| 3 | surname 8355, firstname 8623 (83yrs - | Eligible but not | firstname 3859 | name 2384 | 11/12/2024 | 10:20 | 07/11/2024 | | 29/04/2019 | 26/1 |
| 4 | surname 7128, firstname 9765 (75yrs - | Eligible but not | firstname 1838 | name 2431 | 11/12/2024 | 10:20 | 16/09/2024 | | 12/10/2017 | 04/1 |
| 5 | surname 4316, firstname 9984 (83yrs - | Eligible but not | firstname 3838 | name 6119 | 12/12/2024 | 11:00 | 06/12/2022 | | 20/08/2018 | 30/1 |
| 6 | surname 4257, firstname 1816 (82yrs - | Registered doctor not | firstname 3859 | name 2384 | 12/12/2024 | 08:30 | | | 06/06/2018 | 08/0 |
| 7 | surname 7791, firstname 9283 (82yrs - | Eligible but not | firstname 1838 | name 2431 | 12/12/2024 | 11:00 | | | 19/06/2015 | 26/1 |
| 8 | surname 1445, firstname 2867 (82yrs - | Registered doctor not | firstname 9922 | name 6119 | 13/12/2024 | 13:40 | 27/11/2024 | | 03/06/2015 | 02/1 |
| 9 | surname 3568, firstname 9984 (77yrs - | Eligible but not | firstname 9922 | name 5374 | 16/12/2024 | 13:20 | 06/03/2024 | | 01/07/2016 | 06/1 |
| 10 | surname 1423, firstname 3585 (77yrs - | Eligible but not | firstname 6411 | name 2223 | 16/12/2024 | 15:20 | 14/12/2022 | | 11/01/2023 | 04/0 |
| 11 | surname 8595, firstname 4427 (79yrs - | Registered doctor not | firstname 9922 | name 1959 | 16/12/2024 | 09:00 | 01/02/2024 | | 13/11/2012 | 13/1 |
| 12 | surname 5797, firstname 7642 (81yrs - | Registered doctor not | firstname 7242 | name 6118 | 17/12/2024 | 13:20 | 15/04/2013 | | 03/08/2012 | 22/1 |
| 13 | surname 1964, firstname 7657 (76yrs - | Eligible but not | firstname 9922 | name 5374 | 18/12/2024 | 09:20 | 18/09/2024 | | 04/04/2019 | 06/1 |
| 14 | surname 1346, firstname 7642 (82yrs - | Registered doctor not | firstname 9922 | name 5374 | 18/12/2024 | 13:00 | 17/07/2024 | | 04/06/2018 | 25/1 |
| 15 | surname 9338, firstname 9765 (83yrs - | Registered doctor not | firstname 8784 | name 6866 | 19/12/2024 | 13:30 | | | 07/07/2011 | 05/1 |

Keep track of your actions

Record the actions you took while completing this activity.

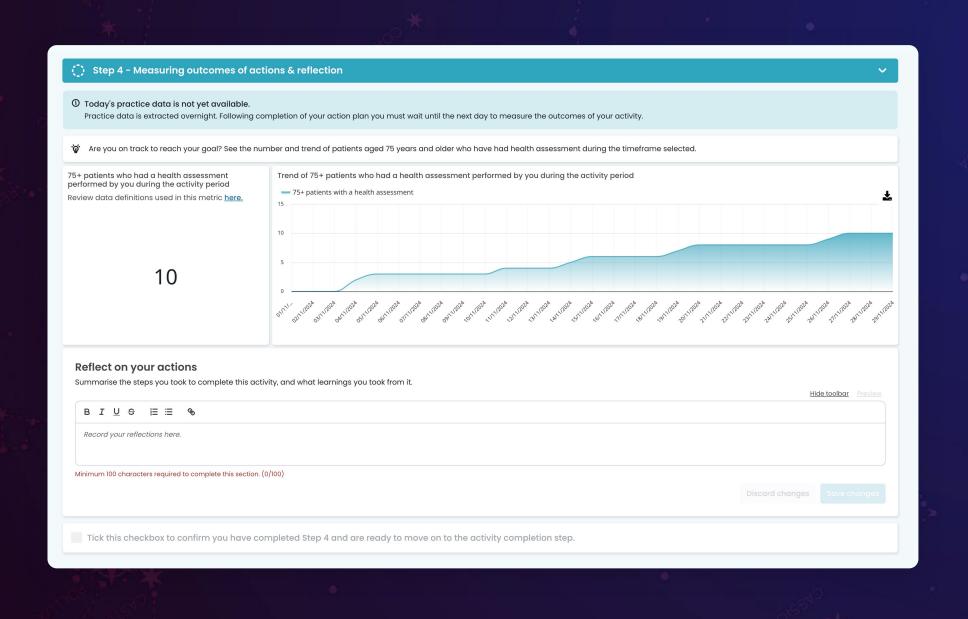
Hide toolbar Preview

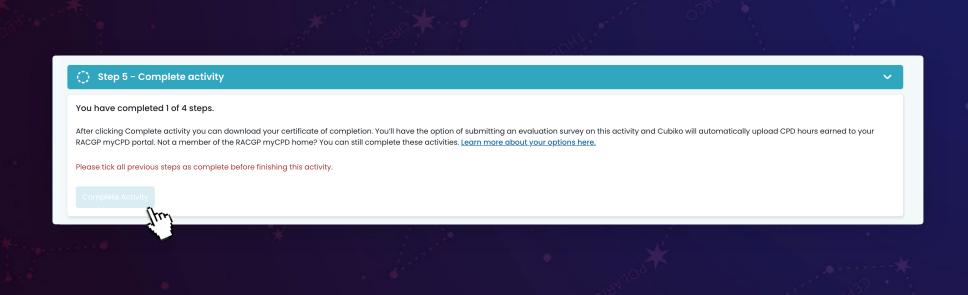
B I U S ≣ ≣ %

Detail the actions you took here.

Minimum 100 characters required to complete this section. (0/100)

Tick this checkbox to confirm you have completed Step 3 and are ready to move on to Step 4.







Certificate of Completion

John Smith

RACGP no. 12345678

have not been vaccinated against influenza in the last 15 months (activity no. 953280)

Educational activities hours: 00 Reviewing performance hours: 00 Measuring outcomes hours: 5





You have completed 1 of 4 steps.

After clicking Complete activity you can download your certificate of

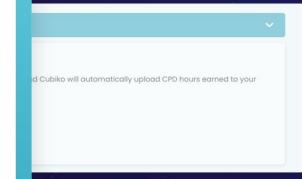
RACGP myCPD portal. Not a member of the RACGP myCPD home? Yo

Please tick all previous steps as complete before finishing this activity

has completed Cubiko Data Analysis of patients with diabetes who

The activity has been approved for the following hours and types

Conducted by Cubiko on July 1st 2024 to August 2nd 2024.



Steps involved in a Quality Improvement Activity





Bowel Cancer Awareness Month

HELP BEAT BOWEL CANCER









SUPPORTING WOMEN'S MENTAL HEALTH

OVARIAN CANCER AWARENESS MONTH

Held each year in February to educate Australians on ovarian cancer, and raise awareness by sharing the stories of real women affected by the disease.





International Day of Older Persons 1 October

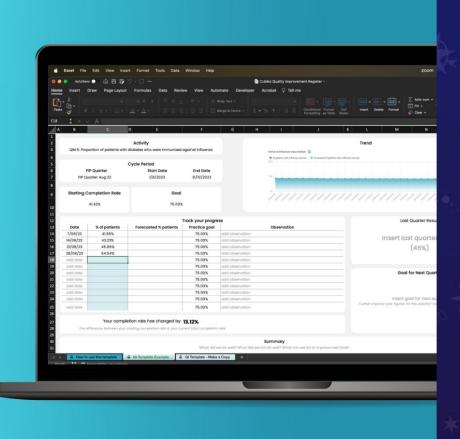
National Diabetes Week

Pree Download

Quality Improvement

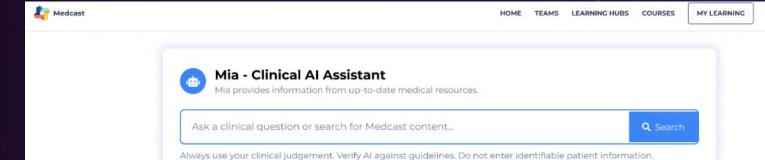
Register



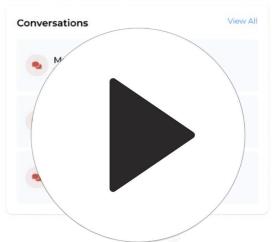


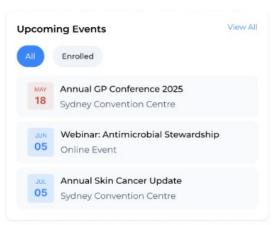
APPROACHES TO CPD

TRADITIONAL CPD **EARNING REVENUE WITH CPD EARNING CPD IN PRACTICE**









E.S. V

Featured Learning







Join us at Medcast.com.au

Thank you



Questions & Answers





Thank you for joining us!



Our Bp Summit
Presentations
and Resources are available
via our Knowledge Base

CPD made easy peasy

Chris Smeed (Cubiko) & Dr Stephen Barnett (Medcast)